

# Financials2010



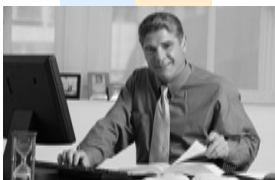
**POCKET  
AGENDA**

# HR2010



# GRC2010

Governance, Risk & Compliance



# MONDAY, MARCH 15

## JUMPSTART SESSIONS

MONDAY

### LOCATION

7:30 am – 7:00 pm Registration		Convention Foyer
<b>9:00 am – 12:00 pm</b> Financials and GRC Jumpstart Sessions		
<b>aud</b>	SAP BusinessObjects Access Control: Mastering the configuration requirements <i>James Roeske, Saveria Systems</i>	Northern Hemisphere A-2
<b>bus</b>	GRC solutions: Capabilities, recommendations, and lessons learned from fellow customers <i>Gary Dickhart; Jim Dunham; and Frank Rambo, SAP</i>	Northern Hemisphere A-4
<b>fin</b>	SAP ERP Financials: Capabilities, updates, and guidelines <i>Reiner Wallmeier, SAP AG</i>	Northern Hemisphere E-2
<b>bus</b>	The updated 2010 guide to SAP BusinessObjects solutions for reporting, analytics, and planning <i>Bryan Katis, SAP</i>	Northern Hemisphere E-3
<b>man</b>	Credit, collections, billing, and dispute management: Managing your financial supply chain <i>Eleazar Ortega Van Steenberghe, Capgemini</i>	Northern Hemisphere E-4
<b>9:00 am – 12:00 pm</b> HR Jumpstart Sessions		
<b>per</b>	An essential guide to SAP ERP HCM: Capabilities, benefits, requirements, and infrastructure <i>Harry West, SAP Labs and Susan Simons, SAP AG</i>	Americas Seminar Room
<b>per</b>	New strategies and guidelines for leveraging SAP® functionality for employee self-service (ESS) and manager self-service (MSS) <i>Jeremy Masters, Worklogix</i>	Northern Hemisphere D
<b>12:00 pm – 1:30 pm</b> Lunch		Pacific Hall C
<b>1:15 pm – 1:45 pm</b> Conference Orientation Session		Northern Hemisphere E-4
<b>2:00 pm – 5:00 pm</b> Financials and GRC Jumpstart Sessions		
<b>bus</b>	Panel Discussion: Strategies for comprehensive, enterprise-wide governance, risk, and compliance programs <i>Moderator: Tony Torchia, KPMG; Panelists: Jim Hurley, IBM; Rob Austermehele, Campbell Soup; Trisha Lawless, Heinz; and Ken Gabriel, KPMG</i>	Northern Hemisphere A-2
<b>fin</b>	What every SAP customer now needs to know about SAP General Ledger <i>Mitresh Kundalia, Quality Systems &amp; Software</i>	Northern Hemisphere A-4
<b>reg</b>	Explicit guidelines and SAP functionality to meet IFRS requirements <i>Philip Mugglestone, SAP and Pete Graham, SAP Labs</i>	Northern Hemisphere E-2

**2:00 pm – 5:00 pm Jumpstart Sessions, continued**

**LOCATION**

<b>bus</b>	An introduction into SAP BusinessObjects Process Control, Risk Management and Sustainability Performance Management <i>Frank Rambo and Stephanie Gruber, SAP</i>	Northern Hemisphere E-3
<b>fin</b>	Lessons for integrating your SAP system to optimize end-to-end financial processes <i>Rohana Gunawardena, Quality Systems &amp; Software</i>	Northern Hemisphere E-4

**2:00 pm – 5:00 pm  
HR Jumpstart Sessions**

<b>per</b>	Proven techniques that improve payroll processes and operations <i>Steve Bogner, Insight Consulting Partners</i>	Americas Seminar Room
<b>per</b>	A comprehensive, up-to-date guide to SAP features, functions, and infrastructure for talent management <i>Sharon Wolf Newton, hyperCision and Kathy Garvin, SAP</i>	Northern Hemisphere D

**5:00 pm  
Jumpstart Day Concludes**

## CPE INFORMATION

### FIELDS OF STUDY

This schedule indicates the designated fields of study for each session. Credits can be earned for each of the following fields of study:

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li><b>acc</b> Accounting</li> <li><b>aud</b> Auditing</li> <li><b>bus</b> Business Management and Organization</li> <li><b>com</b> Communications</li> <li><b>fin</b> Finance</li> </ul> | <ul style="list-style-type: none"> <li><b>man</b> Management Advisory Services</li> <li><b>per</b> Personnel/HR</li> <li><b>reg</b> Regulatory Ethics</li> <li><b>tax</b> Taxes</li> </ul> |
|--|--|

# TUESDAY, MARCH 16

## LOCATION

7:00 am – 5:30 pm Registration	Convention Foyer
7:00 am – 8:30 am Continental Breakfast	Pacific Hall C
7:45 am – 8:15 am Conference Orientation Session	Asia 1
 8:30 am – 10:00 am Keynote Address	Pacific Hall B
 9:45 am – 1:15 pm Solutions Showcase	Atlantic Hall
10:00 am – 10:30 am Refreshment Break	Atlantic Hall
10:00 am – 5:00 pm Solutions Lab: SAP BusinessObjects enterprise performance management (EPM) solutions	Asia 3
10:00 am – 5:00 pm Solutions Lab: SAP BusinessObjects governance, risk and compliance (GRC) solutions	Asia 4

TUESDAY

## NETWORKING OPPORTUNITIES



Take advantage of the wide array of networking opportunities offered at this event, including:

- Networking Breakfasts
- Networking Ribbons
- HR Expert, Financials Expert, and GRC Expert Live Sessions
- Insider Discussion Forums
- Ask-the-Experts
- Experts Roundtables

See the back of the pocket agenda for more information

## KEY

**F** Financials Session

**G** GRC Session

HR Session

**V** Vendor-Led Session

 Networking Opportunity

**10:30 am – 11:45 am**

**Financials and GRC Breakout Sessions**

<b>acc</b>	Best practices and new technologies to help you achieve a fast and efficient financial close <i>Philip Mugglestone and Janet Salmon, SAP</i>	Americas Seminar Room	<b>FIN 8</b> <b>GRC 4</b>
		<b>F G</b>	
<b>aud</b>	How to tightly integrate the four components of SAP BusinessObjects Access Control <i>Simon Persin, Turnkey Consulting</i>	Australia 3	<b>GRC 2</b>
		<b>G</b>	
<b>fin</b>	Maximize the value of your product costing functionality and its integration within SAP ERP <i>Birgit Starmanns, SAP</i>	Northern Hemisphere A-1	<b>FIN 2</b>
		<b>F</b>	
<b>man</b>	Making a business case to support sustainability initiatives and technologies in your organization <i>Ranga Bodla, SAP</i>	Northern Hemisphere A-2	<b>GRC 7</b>
		<b>G</b>	
<b>reg</b>	A step-by-step guide to planning your IFRS project <i>John Steele, Deloitte Consulting</i>	Northern Hemisphere A-4	<b>FIN 5</b> <b>GRC 6</b>
		<b>F G</b>	
<b>acc</b>	A comprehensive guide for using the new SAP General Ledger application for parallel accounting <i>Stuart Paradies, Odyssey Business Consulting Services</i>	Northern Hemisphere D	<b>FIN 6</b>
		<b>F</b>	
<b>aud</b>	Techniques from auditors to assess and remediate poor controls configurations – before they impact your bottom line <i>Steve Biskie, ERP Audit Solutions</i>	Southern Hemisphere II	<b>FIN 10</b> <b>GRC 5</b>
		<b>F G</b>	
<b>aud</b>	Case study: Real-world lessons from Southern California Edison’s SAP BusinessObjects Process Control implementation project <i>Wael Siam, Southern California Edison (session repeated on Thursday at 10:15 am)</i>	Southern Hemisphere V	<b>GRC 3</b>
		<b>G</b>	
<b>bus</b>	30 training and empowerment tips for users who rely on SAP ERP Financials <i>Rohana Gunawardena, Quality Systems &amp; Software</i>	Asia 1	<b>FIN 1</b>
		<b>F</b>	
<b>man</b>	Best practices to align risk management and business planning processes <i>David Milam, SAP</i>	Asia 5	<b>FIN 9</b> <b>GRC 1</b>
		<b>F G</b>	
<b>V</b>	Best in class companies report 91% lower invoice processing costs – are you one of them? <i>Steve Bennion and Blake Evans, ReadSoft</i>	Europe 1	<b>F</b>

# TUESDAY, MARCH 16, CONTINUED

LOCATION TRACK

## 10:30 am – 11:45 am HR Breakout Sessions

<b>per</b>	Integrated talent management with SAP ERP HCM: Tap the full potential of every employee <i>Christoph Dobiasz, SAP AG</i>	Northern Hemisphere E-2	<b>HR 2</b>
<b>bus</b>	Results of Towers Watson's 12th annual survey of HR service delivery and technology: How does your organization measure up? <i>Thomas Keebler, Towers Watson and Brad Bach, ROC Group (session repeated on Tuesday at 4:15 pm)</i>	Northern Hemisphere E-3	<b>HR 1</b>
<b>per</b>	An essential guide to assessing and choosing the right option to meet your payroll reporting needs <i>Steve Bogner, Insight Consulting Partners (session repeated on Thursday at 10:15 am)</i>	Northern Hemisphere E-4	<b>HR 5</b>
<b>per</b>	7 tips to help you optimize your organizational management (OM) processes and structures <i>Kellie Fitzpatrick, Symphony Management Consulting (session repeated on Thursday at 11:45 am)</i>	Southern Hemisphere I	<b>HR 6</b>
<b>bus</b>	Best practices for planning, sourcing, and managing SAP consulting partners <i>Danielle Larocca, Independent</i>	Southern Hemisphere III	<b>HR 1</b>
<b>V</b>	4 ways to radically improve your day-to-day HR operations with SAP ERP Human Capital Management (SAP ERP HCM) <i>Mary Graybeal, EPI-USE Labs</i>	Asia 2	

## 11:45 am – 1:15 pm Lunch

Atlantic Hall

## 1:15 pm – 2:30 pm Financials and GRC Breakout Sessions

<b>man</b>	A comprehensive guide to SAP functionality for credit and collections management, dispute management, and electronic billing <i>Mark Stapleton, SAP America</i>	Americas Seminar Room	<b>FIN 4 GRC 4</b>
		<b>F G</b>	
<b>aud</b>	Case study: Lessons from Allegheny Energy's successful SAP BusinessObjects Access Control upgrade <i>Shelley J. Cottrill, Allegheny Energy</i>	Northern Hemisphere A-1	<b>GRC 3</b>
		<b>G</b>	
<b>aud</b>	Case study: How Petrobras stabilizes and controls the cost of multiple compliance programs <i>Alfred Bacon, Petrobras (session repeated on Friday at 2:00 pm)</i>	Northern Hemisphere A-2	<b>GRC 1</b>
		<b>G</b>	

TUESDAY

## 1:15 pm – 2:30 pm Breakout Sessions, continued












		LOCATION	TRACK
<b>fin</b>	10 essential methods, reporting techniques, and tools no SAP finance team should be without <i>Mitresh Kundalia, Quality Systems &amp; Software</i>	Northern Hemisphere A-4 <b>F</b>	<b>FIN 7</b>
<b>fin</b>	A fundamental overview of financial accounting in the SAP system <i>Chip Brenner, Breakwater Consulting</i>	Northern Hemisphere D <b>F</b>	<b>FIN 1</b>
<b>bus</b>	Introduction to SAP BusinessObjects Planning and Consolidation <i>David Williams, SAP</i>	Southern Hemisphere I <b>F</b>	<b>FIN 3</b>
<b>aud</b>	Best practices for SAP security role design and remediation <i>James Roeske, Savera Systems (session repeated on Friday at 2:00 pm)</i>	Southern Hemisphere II <b>G</b>	<b>GRC 2</b>
<b>fin</b>	New options for governing financial master data and ensuring accurate consolidated financial statements <i>Ralf Ille, SAP AG</i>	Southern Hemisphere V <b>F G</b>	<b>FIN 8 GRC 4</b>
<b>man</b>	Winning strategies for defining and deploying high-value KPIs <i>Alan Hildebrandt, Cerylian Enterprises</i>	Asia 1 <b>F G</b>	<b>FIN 9 GRC 1</b>
<b>V</b>	Improve the cost and effectiveness of your security program with a Health Check for SAP security <i>Bob Herman and Scott Osterman, PricewaterhouseCoopers</i>	Asia 2 <b>G</b>	
<b>bus</b>	How to create a comprehensive data governance strategy on a global scale <i>Tom Kennedy, BackOffice Associates</i>	Asia 5 <b>G</b>	<b>GRC 1</b>

1:15 pm – 2:30 pm  
HR Breakout Sessions

<b>per</b>	What every HR team needs to know about using SAP NetWeaver BW for HR analytics <i>Manuel Gallardo, Tesoro Companies</i>	Australia 3	<b>HR 5</b>
<b>per</b>	Self-service strategies and best practices customers are using to reduce HR costs <i>Rebecca Bartlett, Exaserv</i>	Northern Hemisphere E-2	<b>HR 3</b>
<b>per</b>	Harnessing current and upcoming functionality in SAP ERP Human Capital Management for maximum benefit <i>Roland Schmid, SAP AG</i>	Northern Hemisphere E-3	<b>HR 1</b>
<b>per</b>	Handle complex payroll processes: An up-to-date guide to global payroll in SAP ERP HCM <i>Harry West, SAP Labs</i>	Northern Hemisphere E-4	<b>HR 4</b>

# TUESDAY, MARCH 16, CONTINUED








TUESDAY

1:15 pm – 2:30 pm Breakout Sessions, continued		LOCATION	TRACK
	Leverage dynamic actions to streamline HR data entry and improve information flow <i>Julie DeLaTorre, Symphony Management Consulting</i>	Southern Hemisphere III	HR 6
	An essential guide to 2010 compliance strategies for DHS's Form I-9 and E-Verify program <i>Brian Collett, AspireHR</i>	Europe 1	
2:30 pm – 2:45 pm Refreshment Break		Northern Hemisphere Foyer	
2:45 pm – 4:00 pm Financials and GRC Breakout Sessions			
	A comprehensive guide to SAP functionality for financial reporting <i>Janet Salmon and Hendrik Vordenbäumen, SAP AG</i>	Americas Seminar Room	FIN 3
		<b>F</b>	
	Case study: Lessons from Colgate-Palmolive's implementation of organizational rules functionality <i>Pablo Avila, Colgate-Palmolive</i>	Northern Hemisphere A-1	GRC 3
		<b>G</b>	
	Derive greater value from profitability reports and analyses by taking advantage of frequently overlooked functionality <i>Mitresh Kundalia, Quality Systems &amp; Software</i>	Northern Hemisphere A-2	FIN 2
		<b>F</b>	
	A 10-step approach to get your SAP BusinessObjects Planning and Consolidation deployment off on the right foot <i>Graham Johanson, Breakwater Consulting</i>	Northern Hemisphere A-4	FIN 3
		<b>F</b>	
	Creating an integrated governance, risk, and compliance (GRC) strategy <i>Brian Parker, Deloitte &amp; Touche</i>	Northern Hemisphere D	FIN 9 GRC 1
		<b>F G</b>	
	Lessons for overcoming the 10 most difficult challenges of global, continuous control monitoring <i>Sven Biermann and Antonio Stoeckel, Accenture</i>	Southern Hemisphere I	FIN 10 GRC 2
		<b>F G</b>	
	Options and strategies for using SAP General Ledger to meet your reporting requirements <i>Thomas Yoder, on behalf of SAP America (session repeated on Friday at 2:00 pm)</i>	Southern Hemisphere II	FIN 6 GRC 3
		<b>F G</b>	
	GRC Expert Live: Overcome a top auditing issue with superuser privilege management <i>Frank Rambo, SAP</i>	Southern Hemisphere IV	FIN 10 GRC 2
		<b>F G</b>	

**2:45 pm – 4:00 pm Breakout Sessions, continued**
**LOCATION TRACK**

	Case study: How Standard Life of Canada complies with International Financial Reporting Standards (IFRS) <i>Neil Thompson and Steven Skipper, Standard Life</i>	Asia 1 <b>F G</b>	<b>FIN 5</b> <b>GRC 6</b>
 	Insider discussion forum: Tips and techniques to effectively manage your financial supply chain <i>Mark Stapleton, SAP America</i>	Asia 5 <b>F</b>	
	Make millions with intelligent data capture for SAP ERP Financials using Brainware Distiller <i>Charles Kaplan, Brainware</i>	Europe 1 <b>F</b>	



**2:45 pm – 4:00 pm  
HR Breakout Sessions**

	Proven techniques to optimize your organization's global compensation management strategy <i>Jeremy Masters, Worklogix</i>	Australia 3	<b>HR 2</b>
	Best practices for updating your SAP ERP HCM implementation with HR support packages and tax update bulletins (TUBs) <i>Dana Stelk, Exaserv</i>	Northern Hemisphere E-2	<b>HR 4</b>
	Enable HR to make fact-based decisions with workforce analytics <i>Judith Roess, SAP AG</i>	Northern Hemisphere E-3	<b>HR 5</b>
	A comprehensive guide to integrating newly merged or acquired companies into your SAP ERP HCM environment <i>Sharon Cook, Symphony Management Consulting</i>	Northern Hemisphere E-4	<b>HR 1</b>
	Step-by-step instruction for creating organizational charts <i>Danielle Larocca, Independent</i>	Southern Hemisphere III	<b>HR 6</b>
	Technical lessons for designing self-service interfaces that enhance usability and boost adoption <i>Jason Busiek, Accenture</i>	Southern Hemisphere V	<b>HR 3</b>
	What you need to know before you embark on an SAP ERP Human Capital Management (SAP ERP HCM) implementation or rollout project <i>Kellie Fitzpatrick and Jill Hatton, Symphony Management Consulting</i>	Asia 2	

**4:00 pm – 4:15 pm  
Refreshment Break**

Northern Hemisphere Foyer











**4:15 pm – 5:30 pm  
Financials and GRC Breakout Sessions**

	Live Q&A forum: SAP functionality for financial accounting <i>Dan Sullivan, focusSAP</i>	Americas Seminar Room <b>F</b>	<b>FIN 1</b>
	Case study: Accelerating the order-to-cash cycle: Revamping dispute management and streamlining collection activities at Microsoft <i>Jayant Swamy, Microsoft</i>	Northern Hemisphere A-1 <b>F</b>	<b>FIN 4</b>

**TUESDAY**

# TUESDAY, MARCH 16, CONTINUED

TUESDAY

4:15 pm – 5:30 pm	Breakout Sessions, continued	LOCATION	TRACK
	Make your material ledger activation hassle-free <i>Rohana Gunawardena, Quality Systems &amp; Software</i>	Northern Hemisphere A-2 <b>F</b>	<b>FIN 2</b>
	Minimizing financial and operational risks with an integrated approach to risk management and internal controls <i>Louise Stonehouse, SAP</i>	Northern Hemisphere A-4 <b>F G</b>	<b>FIN 9</b> <b>GRC 4</b>
	Understand the major implications of an IFRS project within your SAP ERP financial and reporting landscape <i>Gary Fullmer and Bruce Cameron, Ernst &amp; Young (session repeated on Friday at 2:00 pm)</i>	Northern Hemisphere D <b>F G</b>	<b>FIN 5</b> <b>GRC 6</b>
	A comprehensive guide and roadmap for SAP BusinessObjects enterprise performance management (EPM) solutions <i>James Fisher, SAP</i>	Southern Hemisphere I <b>F</b>	<b>FIN 9</b>
	Case study: How ICL adapted standard segregation of duties (SoD) rule set functionality to dramatically reduce violations <i>Heraleen Bowers and Carolyn Henderson, ICL</i>	Southern Hemisphere II <b>F G</b>	<b>FIN 10</b> <b>GRC 2</b>
	GRC Expert Live: Avoid audit problems by building controls as part of your implementation life cycle <i>Steve Biskie, ERP Audit Solutions</i>	Southern Hemisphere IV <b>F G</b>	<b>FIN 10</b> <b>GRC 5</b>
	A complete guide to automate user provisioning by integrating SAP BusinessObjects Access Control with SAP ERP HCM <i>Sandeep Poonen, Visionary Integration Professionals</i>	Asia 1 <b>G</b>	<b>GRC 2</b>
	Getting the most from a global trade solution to meet the challenges of an ever-changing regulatory environment <i>Robert Olson and William Lang, PricewaterhouseCoopers</i>	Asia 2 <b>G</b>	<b>GRC 7</b>
	Navigate the complexity of worldwide financial compliance: Brazil Nota Fiscal, Mexico SAT and European mandates <i>Steve Sprague, Crossgate</i>	Asia 5 <b>F</b>	
	Master Data Management for the Business – Global Visibility. Now. <i>Tom Kennedy, BackOffice Associates</i>	Europe 1 <b>G</b>	

**4:15 pm – 5:30 pm**  
**HR Breakout Sessions**














	How to get the most out of standard HR security functionality in your SAP system <i>Greg Robinett, Robinette Industries and Consulting</i>	Australia 3	HR 6
	Step-by-step instruction to customize payroll processes in your SAP system with custom schemas and rules <i>Clay Molinari, C&amp;C Savant</i>	Northern Hemisphere E-2	HR 4
	Results of Towers Watson's 12th annual survey of HR service delivery and technology: How does your organization measure up? <i>Thomas Keebler, Towers Watson and Brad Bach, ROC Group (repeat session)</i>	Northern Hemisphere E-3	HR 1
	Best practices to properly integrate travel expense management with SAP payroll processes <i>Manoj Das, Deloitte Consulting</i>	Northern Hemisphere E-4	HR 4
	Employee performance management with SAP ERP HCM: Best practices to align team and individual goals with corporate goals and strategies <i>Nish Pangali, SAP Labs</i>	Southern Hemisphere III	HR 2
	A complete guide to automate user provisioning by integrating SAP BusinessObjects Access Control with SAP ERP HCM <i>Sandeep Poonen, Visionary Integration Professionals</i>	Asia 1	HR 6
	Case study: How MassMutual generates robust, user-friendly SAP E-Recruiting reports and analytics <i>Suzanne Best, MassMutual</i>	Southern Hemisphere V	HR 5
	<b>5:15 pm – 7:00 pm</b> <b>Solutions Showcase</b>	Atlantic Hall	
	<b>5:30 pm – 7:00 pm</b> <b>Welcome Reception</b>	Atlantic Hall	
	<b>5:45 pm – 7:00 pm</b> <b>Ask-the-Experts</b>	Atlantic Hall	

# WEDNESDAY, MARCH 17

WEDNESDAY

		LOCATION	TRACK
7:30 am – 5:30 pm	Registration	Convention Foyer	
7:30 am – 8:30 am	Continental Networking Breakfast	Pacific Hall C	
 8:30 am – 9:45 am	Financials 2010 General Assembly	Pacific Hall B	<b>F</b>
 8:30 am – 9:45 am	HR 2010 General Assembly	Northern Hemisphere D	<b>H</b>
<b>8:30 am – 9:45 am</b> GRC Breakout Sessions			
 I've gone live with GRC solutions – now what? Post-implementation methods, tools, and technologies to sustain compliance and maximize ROI <i>Bo Baade-Pedersen, PricewaterhouseCoopers</i>		Southern Hemisphere I	<b>GRC 1</b> <b>G</b>
 How to identify, classify, and remediate SoD risks <i>Susan Stapleton, SAP</i>		Southern Hemisphere II	<b>GRC 2</b> <b>G</b>
 9:30 am – 1:00 pm	Solutions Showcase	Atlantic Hall	
9:45 am – 10:15 am	Refreshment Break	Atlantic Hall	
10:00 am – 5:00 pm	Solutions Lab: SAP BusinessObjects enterprise performance management (EPM) solutions	Asia 3	
10:00 am – 5:00 pm	Solutions Lab: SAP BusinessObjects governance, risk and compliance (GRC) solutions	Asia 4	
<b>10:15 am – 11:30 am</b> Financials and GRC Breakout Sessions			
 Technical landscape and architecture requirements for implementing GRC solutions <i>Kurt Hollis, Deloitte Consulting</i>		Americas Seminar Room	<b>GRC 3</b> <b>G</b>
 Financial ledgers: Knowing which ledger to choose and when and the overall impact on financial reporting <i>Rohana Gunawardena, Quality Systems &amp; Software (session repeated on Thursday at 2:30 pm)</i>		Northern Hemisphere A-1	<b>FIN 1</b> <b>F</b>
 Case study: How Advanced Energy Industries has improved financial reporting processes, user training, and system security through four quarterly planning cycles <i>Sydnie McConnell, Advanced Energy Industries</i>		Northern Hemisphere A-2	<b>FIN 3</b> <b>F</b>

**10:15 am – 11:30 am Breakout Sessions, continued**

		<b>LOCATION</b>	<b>TRACK</b>
	An in-depth guide to planning your financial business processes within SAP ERP <i>Krishnakant (KK) Dave, Deloitte Consulting</i>	Northern Hemisphere A-4 <b>F</b>	<b>FIN 9</b>
	Fundamentals of SAP functionality for managerial accounting and controlling (CO) <i>Chip Brenner, Breakwater Consulting</i>	Northern Hemisphere D <b>F</b>	<b>FIN 2</b>
	Case study: How Nike simplified its SoD monitoring process to better identify risks <i>Eric Dwyer, Nike</i>	Southern Hemisphere I <b>F G</b>	<b>FIN 10</b> <b>GRC 2</b>
	Best practices to strengthen identity management through automated user provisioning <i>Blake Elder, KPMG</i>	Southern Hemisphere II <b>G</b>	<b>GRC 2</b>
	GRC Expert Live: Implement 5 key controls to mitigate risk in your financial closing process <i>Anurag Barua, AES</i>	Southern Hemisphere IV <b>F G</b>	<b>FIN 8</b> <b>GRC 4</b>
	Proven techniques to smoothly and successfully migrate to the latest release of SAP General Ledger <i>Mitresh Kundalia, Quality Systems &amp; Software</i>	Southern Hemisphere V <b>F G</b>	<b>FIN 6</b> <b>GRC 3</b>
	XBRL in practice – what you need to know about the SEC mandate and how to prepare your financial statements in XBRL <i>Philip Mugglestone, SAP</i>	Asia 1 <b>F G</b>	<b>FIN 5</b> <b>GRC 6</b>
	Reduce cost and close faster with Runbook solutions for SAP systems <i>Corey Dell, Runbook and Ben McCann, P&amp;G</i>	Asia 2 <b>F</b>	
	Insider discussion forum: Lessons and best practices that streamline the time-to-close process <i>Janet Salmon, SAP</i>	Asia 5 <b>F</b>	
	How to successfully attain and maintain PCI compliance <i>Larry D. Beck, Titan Consulting</i>	Europe 1 <b>F</b>	
<b>10:15 am – 11:30 am HR Breakout Sessions</b>			
	Reduce recruiting costs and time to hire through automation with SAP E-Recruiting <i>Susan Simons, SAP AG</i>	Australia 3	<b>HR 2</b>
	Unify standard and structural authorization concepts with context-sensitive security <i>Juliet Henry, EPI-USE America</i>	Northern Hemisphere E-2	<b>HR 6</b>
	Case study: Mannington Mills' innovative approach for improving the efficiency and accuracy of payroll processes and operations <i>David Wisor, Mannington Mills</i>	Northern Hemisphere E-3	<b>HR 4</b>

# WEDNESDAY, MARCH 17, CONTINUED

## 10:15 am – 11:30 am Breakout Sessions, continued

		LOCATION	TRACK
<b>bus</b>	My HR consultants are leaving, now what? <i>Kellie Fitzpatrick, Symphony Management Consulting</i>	Northern Hemisphere E-4	HR 1
<b>per</b>	Best practices to strengthen identity management through automated user provisioning <i>Blake Elder, KPMG</i>	Southern Hemisphere II	HR 6
<b>per</b>	Case study: Best practices and lessons learned from Coca-Cola Enterprises' global rollout of SAP functionality for employee and manager self-services <i>Hemant Kochhar and Chan Pham, Coca-Cola Enterprises</i>	Southern Hemisphere III	HR 3

## 11:30 am – 1:00 pm

Lunch

Atlantic Hall

**man** 1:00 pm – 2:15 pm  
GRC 2010 General Assembly

Northern Hemisphere D

**G**











## 1:00 pm – 2:15 pm Financials Breakout Sessions

<b>man</b>	Case study: How AmeriHealth Mercy Family of Companies employs an effective cost management and reporting strategy using activity-based costing functionality <i>Jim Shoemaker, AmeriHealth Mercy</i>	Northern Hemisphere A-4	FIN 2
<b>man</b>	How to increase your cash-to-cash conversion cycle time using key performance indicators (KPIs) <i>Birgit Starmanns, SAP</i>	Southern Hemisphere II	FIN 4
<b>acc</b>	Best practices to design and configure payment methods for accounts payable, accounts receivable, and cash management <i>Stewart Emore, e5 Solutions Group</i>	Southern Hemisphere III	FIN 1

## 1:00 pm – 2:15 pm HR Breakout Sessions

<b>per</b>	Expert guidance for delivering full delegation functionality with manager self-service processes using the object and data provider (OADP) framework <i>Jeremy Masters, Worklogix</i>	Australia 3	HR 3
<b>per</b>	Tips and tricks to streamline benefit enrollment processes using SAP employee self-services <i>Clay Molinari, C&amp;C Savant</i>	Northern Hemisphere E-2	HR 4
<b>per</b>	Case study: Lessons learned from Microsoft's innovative global SAP E-Recruiting project <i>Lay San Poh; Kyle Johnson; and Raghu Konda, Microsoft Corporation (session repeated on Friday at 2:00 pm)</i>	Northern Hemisphere E-3	HR 2
<b>per</b>	Lessons for extending SAP ERP HCM functionality for payroll to support global requirements <i>Jans Steyn, EPI-USE</i>	Northern Hemisphere E-4	HR 4





**1:00 pm – 2:15 pm Breakout Sessions, continued****LOCATION****TRACK**

	How to implement a well-defined competency and job framework in SAP systems to support talent management across a global organization <i>Nina Oddo, ROC Consulting</i>	Southern Hemisphere I	<b>HR 2</b>
	A comprehensive guide to time and labor solutions from TimeLink <i>Lindsey Angione, TimeLink</i>	Asia 2	
<b>2:15 pm – 2:30 pm Refreshment Break</b>		Northern Hemisphere Foyer	
<b>2:30 pm – 3:45 pm Financials and GRC Breakout Sessions</b>			
	Live Q&A forum: SAP BusinessObjects GRC solutions architecture requirements <i>Kurt Hollis, Deloitte Consulting</i>	Americas Seminar Room <b>G</b>	<b>GRC 3</b>
	Why and how to involve your internal audit department during a new SAP implementation or upgrade project <i>William Lang, PricewaterhouseCoopers</i>	Australia 3 <b>F G</b>	<b>FIN 10 GRC 5</b>
	Expert advice to reduce the costs of cash management, in-house banking, and inter-company payments <i>Eleazar Ortega Van Steenberghe, Capgemini</i>	Northern Hemisphere A-1 <b>F</b>	<b>FIN 4</b>
	Bolster the efficiency, automation, and transparency of your consolidation processes with the business consolidation system (BCS) <i>Dan Sullivan, focusSAP</i>	Northern Hemisphere A-2 <b>F</b>	<b>FIN 8</b>
	Insider discussion forum: The keys to making the most of SAP functionality for managerial accounting and reporting <i>Mitresh Kundalia, Quality Systems &amp; Software</i>	Northern Hemisphere A-4 <b>F</b>	
	Streamline financial operations with treasury applications from SAP <i>Mark Stapleton, SAP America</i>	Northern Hemisphere D <b>F</b>	<b>FIN 9</b>
	Case study: How Pearson streamlined IT and business compliance activities across SAP and non-SAP platforms <i>Frank DiPentima, Pearson</i>	Southern Hemisphere II <b>G</b>	<b>GRC 1</b>
	Best practices and the latest tools and techniques for upgrading SAP solutions for finance to SAP ERP 6.0 <i>Thomas Yoder, on behalf of SAP America</i>	Southern Hemisphere V <b>F</b>	<b>FIN 7</b>








**WEDNESDAY**

# WEDNESDAY, MARCH 17, CONTINUED

## 2:30 pm – 3:45 pm Breakout Sessions, continued

		LOCATION	TRACK
	What every SAP customer now needs to know about analysis authorizations, a new security concept within SAP NetWeaver Business Warehouse 7.0 <i>Richard Hunt, Turnkey Consulting</i>	Asia 1 <b>G</b>	GRC 2
	How SAP BusinessObjects enterprise performance management (EPM) solutions are enabling value creation inside and outside the Finance organization <i>James Fisher, SAP and Constantin Holzner, Accenture</i>	Asia 2 <b>F</b>	
	Case study: How Weyerhaeuser mastered account determination with financial accounting, materials management, and sales and distribution integration <i>Yoshi Williams, Weyerhaeuser</i>	Asia 5 <b>F</b>	FIN 1
	Upload SAP financial data easily with GLSU: Z Option customers share their experiences <i>Jim Halepaska and Trish Woods, Z Option</i>	Europe 1 <b>F</b>	




## 2:30 pm – 3:45 pm HR Breakout Sessions

	Driving HR process efficiency and business value with proven metrics and analytics <i>Declan Watson, Deloitte Consulting</i>	Northern Hemisphere E-2	HR 1
	Critical lessons for linking wage types and tax models as part of your payroll process <i>Mike Timm, Integrated Consulting Group</i>	Northern Hemisphere E-3	HR 4
	Insider discussion forum: Succession planning and talent management processes: Lessons from the trenches <i>Todd Middlemis, AspireHR</i>	Northern Hemisphere E-4	
	Increase your proficiency with SAP Interactive Forms by Adobe to improve self-services and streamline HR processes <i>Michael White, Exaserv</i>	Southern Hemisphere I	HR 3
	Comprehensive instruction to satisfy your HR reporting needs with query tools <i>Danielle Larocca, Independent</i>	Southern Hemisphere III	HR 5
	HR Expert Live: Allow users to view organizational structures in multiple languages <i>Julie DeLaTorre, Symphony Management Consulting</i>	Southern Hemisphere IV	HR 6
	How SAP BusinessObjects enterprise performance management (EPM) solutions are enabling value creation inside and outside the Finance organization <i>James Fisher, SAP and Constantin Holzner, Accenture</i>	Asia 2	

## 3:45 pm – 4:00 pm Refreshment Break



Northern Hemisphere Foyer

**4:00 pm – 5:15 pm**  
**Financials and GRC Breakout Sessions**










	Technical lessons for including custom transactions in your SoD rule set <i>Casey Davis, Protiviti</i>	Americas Seminar Room <b>F G</b>	<b>FIN 10</b> <b>GRC 2</b>
	Key tips and techniques to optimize cash flow and working capital in SAP ERP Financials <i>Brian Shannon, Dolphin Corporation</i>	Northern Hemisphere A-1 <b>F</b>	<b>FIN 4</b>
	Case study: How Allegheny Energy simplified its security process and streamlined its governance model <i>Shelley J. Cottrill, Allegheny Energy</i>	Northern Hemisphere A-2 <b>F G</b>	<b>FIN 10</b> <b>GRC 2</b>
	Strategies for automating and monitoring controls across multiple compliance programs <i>Rainer Herkenrath, SAP</i>	Northern Hemisphere A-4 <b>F G</b>	<b>FIN 10</b> <b>GRC 2</b>
	A detailed guide to IFRS guidelines for asset accounting <i>Gary Fullmer and Bruce Cameron, Ernst &amp; Young</i>	Northern Hemisphere D <b>F G</b>	<b>FIN 5</b> <b>GRC 6</b>
	Proven techniques to strengthen and audit-proof your IT controls <i>Anurag Barua, AES</i>	Southern Hemisphere I <b>F G</b>	<b>FIN 10</b> <b>GRC 5</b>
	How to achieve balanced reporting with automated document splitting in SAP General Ledger <i>Stuart Paradies, Odyssey Business Consulting Services</i>	Southern Hemisphere II <b>F G</b>	<b>FIN 6</b> <b>GRC 4</b>
	Financials Expert Live: Hone your manufacturing cost understanding for better decision making <i>Birgit Starmanns, SAP</i>	Southern Hemisphere IV <b>F</b>	<b>FIN 2</b>
	Case Study: How HD Supply Facilities Maintenance is using SAP BusinessObjects Planning and Consolidation to increase efficiency and better manage costs <i>Mark Schneider, HD Supply Facilities Maintenance</i>	Asia 1 <b>F</b>	<b>FIN 3</b>
	How The Nova Scotia Liquor Corporation (NSLC) streamlines financial business processes using Microsoft Excel as a front end to SAP <i>Caroline Duchesne, Nova Scotia Liquor Corporation and Max Bauer, Winshuttle</i>	Asia 2 <b>F</b>	

# WEDNESDAY, MARCH 17, CONTINUED

## 4:00 pm – 5:15 pm Breakout Sessions, continued











		LOCATION	TRACK
	Case study: Lessons learned from Microsoft's massive SAP ERP 6.0 upgrade project <i>Charles MacIver, Microsoft Corporation</i>	Asia 5 <b>F</b>	
	Leverage your GRC assets to gain better visibility into business risk <i>Leo Castro, Novell and Brian Parker, Deloitte &amp; Touche</i>	Europe 1 <b>G</b>	

## 4:00 pm – 5:15 pm HR Breakout Sessions

	Guidelines to implement advanced custom payroll functions and operations <i>Steve Bogner, Insight Consulting Partners</i>	Australia 3	HR 4
	How to implement innovative reward strategies and long-term incentive reward programs with SAP ERP HCM solutions for enterprise compensation management <i>Nish Pangali, SAP Labs</i>	Northern Hemisphere E-2	HR 2
	Case study: Best practices from IDEXX Laboratories' global rollout of SAP ERP HCM <i>Venita Simcock and Justin Weyand, IDEXX Laboratories (session repeated on Friday at 2:00 pm)</i>	Northern Hemisphere E-3	HR 1
	Case study: Lessons from the City of Burnaby for implementing and leveraging SAP functionality for concurrent employment <i>Pat Tennant, City of Burnaby</i>	Northern Hemisphere E-4	HR 4
	Step-by-step advice for customizing and streamlining organizational management maintenance <i>Sylvia Chaudoir, Deloitte Consulting</i>	Southern Hemisphere III	HR 6
	Best practices for creating and leveraging SAP Enterprise Learning reports <i>Robert Kelly, hyperCision</i>	Southern Hemisphere V	HR 5
	5:00 pm – 6:30 pm Solutions Showcase	Atlantic Hall	
	5:15 pm – 6:30 pm Cocktail Reception	Atlantic Hall	
	5:30 pm – 6:30 pm Ask-the-Experts	Atlantic Hall	

WEDNESDAY



# THURSDAY, MARCH 18

		LOCATION	TRACK
7:30 am – 5:30 pm Registration		Convention Foyer	
7:30 am – 8:30 am Continental Networking Breakfast		Pacific Hall C	
8:30 am – 9:45 am Financials and GRC Breakout Sessions			
	How to improve your SAP authorizations and controls to better prepare for an audit <i>Irwan Burhan, Ernst &amp; Young</i>	Americas Seminar Room	FIN 10 GRC 5
		<b>F G</b>	
	How leading organizations maximize revenues, control expenses, and improve forecast accuracy using SAP BusinessObjects <i>Richard Barrett, SAP BusinessObjects</i>	Northern Hemisphere A-1	FIN 8
		<b>F</b>	
	What every SAP customer now needs to know about SAP BusinessObjects Planning and Consolidation <i>Helen Sunderland, SAP</i>	Northern Hemisphere A-2	FIN 8
		<b>F</b>	
	Overcoming key challenges in reporting your organization's sustainability progress to stakeholders <i>Neil Krefsky, SAP Global Marketing</i>	Northern Hemisphere A-4	GRC 7
		<b>G</b>	
	Strategies to develop a framework for a solid corporate sustainability program <i>William Newman, Newport Consulting Group University of Michigan – Dearborn</i>	Northern Hemisphere D	GRC 1
		<b>G</b>	
	Case study: How BNSF Railway Company improved its user access processes to reduce and mitigate SoD violations <i>Cynthia McConathy, BNSF Railway Company</i>	Southern Hemisphere II	GRC 2
		<b>G</b>	
	Panel discussion: Real-world lessons for IFRS transitioning and compliance <i>Moderator: Pete Graham, SAP Labs; Panelists: John Steele, Deloitte Consulting; Troy Barton, Accenture; Gary Fullmer, Ernst &amp; Young; Thomas Yoder, MI6 Solutions Group; James Fisher, SAP; James Hurley, IBM; and Andrew Bray, PricewaterhouseCoopers</i>	Southern Hemisphere IV	FIN 5 GRC 6
		<b>F G</b>	
	Financials Expert Live: Make SAP General Ledger migration cockpit more flexible by adding your own activities <i>Mitresh Kundalia, Quality Systems &amp; Software</i>	Southern Hemisphere V	FIN 6
		<b>F</b>	
	Innovations in SAP ERP Financials: 2010 and beyond <i>Hendrik Vordenbäumen, SAP AG (session repeated on Thursday at 4:00 pm)</i>	Asia 1	FIN 9
		<b>F</b>	








THURSDAY


# THURSDAY, MARCH 18, CONTINUED

## 8:30 am – 9:45 am Breakout Sessions, continued

		LOCATION	TRACK
	Best practices to configure profitability analysis and reporting in SAP ERP <i>Sandeep Bagchi, Keane</i>	Asia 5 <b>F</b>	FIN 2
	Real-world best practices for accounts payable automation <i>Allen Carney, Kofax and John Kelso, Thomson Reuters</i>	Europe 1 <b>F</b>	

## 8:30 am – 9:45 am HR Breakout Sessions

	Key concepts and best practices for trouble-free absence quotas <i>Juliet Henry, EPI-USE America</i>	Australia 3	HR 4
	Properly and efficiently leverage self-service applications in your shared service business model <i>Michael Bonrat, SAP AG</i>	Northern Hemisphere E-2	HR 3
	Advanced techniques to enhance and customize your SAP Enterprise Learning environment <i>Sharon Wolf Newton, hyperCision</i>	Northern Hemisphere E-3	HR 2
	Leading strategies for managing employee travel and expenses with SAP Travel Management <i>Hendrik Vordenbäumen, SAP AG</i>	Northern Hemisphere E-4	HR 3
	Customer lessons to help you build the business case for an HR shared service center <i>Caroline Dellaway, Deloitte Consulting</i>	Southern Hemisphere I	HR 1
	Case study: Tools and techniques Vistaprint used to improve HR data accuracy and user productivity <i>Vlad Selsky, Vistaprint (session repeated on Thursday at 2:30 pm)</i>	Southern Hemisphere III	HR 6
	Achieve productivity and ease of use with SAP ERP Human Capital Management (SAP ERP HCM) <i>Terry Miklouchich, Exaserv</i>	Asia 2	

 9:30 am – 2:30 pm  
Solutions Showcase

9:45 am – 10:15 am  
Refreshment Break

10:00 am – 5:00 pm  
Solutions Lab: SAP BusinessObjects enterprise performance management (EPM) solutions

10:00 am – 5:00 pm  
Solutions Lab: SAP BusinessObjects governance, risk and compliance (GRC) solutions

**10:15 am – 11:30 am**








**Financials and GRC Breakout Sessions**

<b>aud</b>	Live Q&A forum: SAP security and authorizations <i>Irwan Burhan and Vinod Nanu, Ernst &amp; Young</i>	Americas Seminar Room <b>G</b>	<b>GRC 2</b>
<b>bus</b>	Advanced tips and tricks to improve business consolidation system (BCS) reporting <i>Dan Sullivan, focusSAP</i>	Northern Hemisphere A-1 <b>F G</b>	<b>FIN 8 GRC 4</b>
<b>fin</b>	SAP ERP Financials: Global delivery models and rollouts <i>Cenk Ozdemir, Accenture</i>	Northern Hemisphere A-2 <b>F</b>	<b>FIN 7</b>
<b>bus</b>	Integration techniques to optimize record-to-report business processes <i>Constantin Holzner, Accenture</i>	Northern Hemisphere A-4 <b>F G</b>	<b>FIN 3 GRC 4</b>
<b>reg</b>	Leverage segment reporting in the new SAP General Ledger application to meet international reporting requirements <i>Stuart Paradies, Odyssey Business Consulting Services (session repeated on Thursday at 2:30 pm)</i>	Northern Hemisphere D <b>F G</b>	<b>FIN 6 GRC 4</b>
<b>aud</b>	Case study: How BD addresses compliance requirements beyond Sarbanes-Oxley <i>Mark Lubas, BD</i>	Southern Hemisphere II <b>F G</b>	<b>FIN 10 GRC 2</b>
<b>acc</b>	Case study: How Thomson Reuters achieved a streamlined and automated accounts payable operation <i>John Kelso, Thomson Reuters</i>	Southern Hemisphere IV <b>F</b>	<b>FIN 1</b>
<b>aud</b>	Expert techniques to perform an end-to-end technical assurance audit using SAP ERP functionality <i>Bhavesh Bhagat and Darshan Shah, EnCrisp</i>	Asia 5 <b>F G</b>	<b>FIN 10 GRC 5</b>
<b>aud</b>	Case study: Real-world lessons from Southern California Edison's SAP BusinessObjects Process Control implementation project <i>Wael Siam, Southern California Edison (repeat session)</i>	Australia 3 <b>G</b>	<b>GRC 3</b>
<b>V</b>	Case study: Lessons learned from Coca-Cola Bottling Co. Consolidated's spreadsheet experience <i>Paul Zunker, Global Software</i>	Europe 1 <b>F</b>	

# THURSDAY, MARCH 18, CONTINUED

LOCATION TRACK




## 10:15 am – 11:30 am HR Breakout Sessions

	Insider discussion forum: How other customers are exploiting opportunities and overcoming challenges with HR and payroll reporting and analytics <i>Manuel Gallardo, Tesoro Companies</i>	Northern Hemisphere E-2	
	Best practices to get the most from standard and ad hoc benefits reports <i>Julie DeLaTorre, Symphony Management Consulting</i>	Northern Hemisphere E-3	HR 4
	An essential guide to assessing and choosing the right option to meet your payroll reporting needs <i>Steve Bogner, Insight Consulting Partners (repeat session)</i>	Northern Hemisphere E-4	HR5
	Proven techniques to properly configure and optimize personnel administration (PA) <i>Cathryn Westgarth, Symphony Management Consulting</i>	Southern Hemisphere I	HR 6
	How to use social networking to facilitate communication among SAP stakeholders <i>Doug D. Whittle, Whittle Consulting Group</i>	Southern Hemisphere III	HR 1
	HR Expert Live: Create statistics lists using the SAP query tool for a summarized analysis of your HR data <i>Danielle Larocca, Independent</i>	Southern Hemisphere V	HR 5
	How Pitney Bowes streamlines SAP HCM business processes using Microsoft Excel as a front end to SAP <i>Cathy Taylor, Pitney Bowes and Max Bauer, Winshuttle</i>	Asia 2	

## 11:30 am – 11:45 am Refreshment Break







Atlantic Hall

## 11:45 am – 1:00 pm Financials and GRC Breakout Sessions









	How SAP's plans for its primary consolidation solutions affect your strategy <i>Kirk Anderson, SAP</i>	Americas Seminar Room	FIN 8 GRC 4
		<b>F G</b>	
	Case study: How Chevron gained efficiencies in Sarbanes-Oxley 404 reporting <i>Jeffrey Romano, Chevron Corporation</i>	Northern Hemisphere A-1	FIN 3 GRC 4
		<b>F G</b>	
	Case study: How Johnson Controls automotive division created an in-house accounts payable process <i>Monte Nuckols, Johnson Controls</i>	Northern Hemisphere A-2	FIN 4
		<b>F</b>	
	New strategies and technologies to improve managerial accounting and profitability reporting and analysis <i>Janet Salmon, SAP and Richard Barrett, SAP BusinessObjects</i>	Northern Hemisphere A-4	FIN 2
		<b>F</b>	

THURSDAY














**11:45 am – 1:00 pm Breakout Sessions, continued**

	<b>LOCATION</b>	<b>TRACK</b>
 An auditor's guide to maintaining airtight segregation of duties (SoD) <i>Elvia Novak, Deloitte</i>	Northern Hemisphere D <b>F G</b>	<b>FIN 10</b> <b>GRC 5</b>
 Proven techniques for customizing your risk analysis and remediation rule set <i>Ramelyn Paredes, SAP</i>	Southern Hemisphere I <b>G</b>	<b>GRC 2</b>
 Lessons for designing SAP General Ledger to meet your tax withholding and reporting requirements <i>Darius Bikulcius, Accenture</i>	Southern Hemisphere II <b>F G</b>	<b>FIN 6</b> <b>GRC 4</b>
 Best practices for consolidating and retiring legacy systems without compromising access to important financial data and reports <i>Thomas Langner, Dolphin</i>	Southern Hemisphere IV <b>F</b>	<b>FIN 8</b>
 Insider discussion forum: How to optimize SAP ERP Financials in a global environment <i>Cenk Ozdemir, Accenture</i>	Asia 1 <b>F</b>	
 Insider discussion forum: Regulatory compliance in the energy and oil & gas industries <i>Gavin Campbell, su53 Solutions</i>	Asia 5 <b>G</b>	

**11:45 am – 1:00 pm  
HR Breakout Sessions**

 Case study: How Steel technologies designed and built a training department on a limited budget <i>Susan Lyttle, Steel Technologies</i>	Australia 3	<b>HR 2</b>
 Lessons for enhancing employee and manager self-service delivery by customizing the homepage framework <i>Michael White, Exaserv</i>	Northern Hemisphere E-2	<b>HR 3</b>
 7 tips to help you optimize your organizational management (OM) processes and structures <i>Kellie Fitzpatrick, Symphony Management Consulting (repeat session)</i>	Northern Hemisphere E-3	<b>HR 6</b>
 Case study: How Merck & Co. gained transparency into its global workforce <i>Jamie Marchand, Merck</i>	Northern Hemisphere E-4	<b>HR 6</b>
 Case study: How Valero Energy Corporation leverages query tools for its ad hoc reporting needs <i>Sandi Rodriguez, Valero Energy Corporation</i>	Southern Hemisphere III	<b>HR 5</b>
 HR Expert Live: Consolidate small paychecks with a quick and simple business process <i>Steve Bogner, Insight Consulting Partners</i>	Southern Hemisphere V	<b>HR 4</b>
 Improve the new hire process with a sound onboarding strategy and solution <i>Kim Sorensen, FPL Group; Bob Greene, Enwisen; and Dawn Nichols, Florida Power &amp; Light</i>	Asia 2	
 Simplify HR reporting for end users: A guide to the SpinifexIT Generic Reporting Toolkit (GRTK) <i>Edward Goeters and Simon Repton, SpinifexIT</i>	Europe 1	

# THURSDAY, MARCH 18, CONTINUED

		LOCATION	TRACK
<b>1:00 pm – 2:30 pm</b>		Atlantic Hall	
Lunch and Exhibit Hall Last Call			
<b>2:30 pm – 3:45 pm</b>			
Financials and GRC Breakout Sessions			
	How to manage the dual reporting requirements of IFRS <i>John Steele, Deloitte Consulting</i>	Americas Seminar Room <b>F G</b>	FIN 5 GRC 6
	How to manage the compliance challenges of cross-border trading <i>Greg Ertel, SAP</i>	Northern Hemisphere A-1 <b>G</b>	GRC 7
	Best practices to optimize financial planning and forecasting processes in a manufacturing environment <i>Subbu Ramakrishnan, Sandoz</i>	Northern Hemisphere A-2 <b>F</b>	FIN 3
	Financial ledgers: Knowing which ledger to choose and when and the overall impact on financial reporting <i>Rohana Gunawardena, Quality Systems &amp; Software (repeat session)</i>	Northern Hemisphere A-4 <b>F</b>	FIN 1
	Lessons and technologies for extending and enhancing your compliance reporting functionality <i>Michaela Zwinakis, SAP</i>	Southern Hemisphere II <b>F G</b>	FIN 10 GRC 2
	Financials Expert Live: What you need to know to migrate to SAP General Ledger <i>Gary Fullmer, Ernst &amp; Young</i>	Southern Hemisphere IV <b>F</b>	FIN 6
			
	New strategies to align procurement with finance and reduce overall spend <i>Padmini Ranganathan, SAP</i>	Southern Hemisphere V <b>F G</b>	FIN 9 GRC 4
	Best practices and new SAP functionality to reduce credit risks <i>Eleazar Ortega Van Steenberghe, Capgemini</i>	Asia 1 <b>F G</b>	FIN 4 GRC 4
	Insider discussion forum: Tips and techniques to improve compliance reporting in preparation for an audit <i>Matthew J. Polak and Matthew Zastudil, Ernst &amp; Young</i>	Asia 2 <b>F G</b>	
			
	A systematic approach to building a financial governance program: The business case <i>Dave Anderson, SAP</i>	Asia 5 <b>F G</b>	FIN 9 GRC 4
	Leverage segment reporting in the new SAP General Ledger application to meet international reporting requirements <i>Stuart Paradies, Odyssey Business Consulting Services (repeat session)</i>	Europe 1 <b>F G</b>	FIN 6 GRC 4

**2:30 pm – 3:45 pm**  
**HR Breakout Sessions**

<b>per</b>	Expert guidance to set up and administer garnishments <i>Gwendolyn Balfour, Whitaker-Taylor</i>	Australia 3	HR 4
<b>per</b>	Case study: Lessons from the National University of Singapore's self-service customization project <i>Kir Chern Loh, National University of Singapore (session repeated on Friday at 2:00 pm)</i>	Northern Hemisphere E-3	HR 3
<b>per</b>	Case study: Tools and techniques Vistaprint used to improve HR data accuracy and user productivity <i>Vlad Selsky, Vistaprint (repeat session)</i>	Northern Hemisphere E-4	HR 6
<b>per</b>	Case study: How AspireHR enhanced employee growth and internal succession <i>Todd Middlemis, AspireHR (session repeated on Friday at 2:00 pm)</i>	Southern Hemisphere I	HR 2
<b>per</b>	Simple and inexpensive ways to keep your team members energized, focused, and motivated <i>Doug D. Whittle, Whittle Consulting Group</i>	Southern Hemisphere III	HR 1












**3:45 pm – 4:00 pm**  
**Refreshment Break**

Northern Hemisphere Foyer

**4:00 pm – 5:15 pm**  
**Financials and GRC Breakout Sessions**

<b>reg</b>	Live Q&A forum: Get answers to your most pressing questions on IFRS <i>John Steele, Deloitte Consulting</i>	Americas Seminar Room <b>F G</b>	FIN 5 GRC 6
<b>bus</b>	Case study: How Urban Outfitters improved forecasting and reporting in just two months <i>Janice Milley and Debra Ward, Urban Outfitters (session repeated on Friday at 8:30 am)</i>	Northern Hemisphere A-1 <b>F</b>	FIN 3
<b>aud</b>	Realize maximum business performance through a risk-based approach to internal controls <i>Alexandra Ellison and Rainer Herkenrath, SAP</i>	Northern Hemisphere A-2 <b>G</b>	GRC 2
<b>fin</b>	Reducing costs, streamlining processes, and improving service levels with finance shared services <i>Ralf Ille, SAP AG</i>	Northern Hemisphere A-4 <b>F</b>	FIN 9
<b>fin</b>	Guidelines for configuring costing variant functionality to more accurately plan costs for configurable products <i>Johannes Le Roux, Vortex Software Consulting</i>	Southern Hemisphere II <b>F</b>	FIN 2

# THURSDAY, MARCH 18, CONTINUED

4:00 pm – 5:15 pm Breakout Sessions, continued		LOCATION	TRACK
	GRC Expert Live: Use SAP solutions for GRC as the cornerstone for a product compliance framework <i>William Newman, Newport Consulting Group University of Michigan – Dearborn</i>	Southern Hemisphere IV <b>G</b>	<b>GRC 1</b>
	Panel discussion: Customers share their successes and lessons for implementing access controls <i>Moderator: James Roeske, Savera Systems; Panelists: Cynthia McConathy, BNSF Railway Company; Eric Dwyer, Nike; Shelley Cottrill, Allegheny Energy; and Dale Frayn, Nexen</i>	Southern Hemisphere V <b>G</b>	<b>GRC 3</b>
	Solutions for securing your organization's SAP change management procedures <i>Jason Cole, Turnkey Consulting</i>	Asia 1 <b>G</b>	<b>GRC 5</b>
	Case study: Lessons Advanced Energy Industries learned as it consolidated its house banks <i>Sydnie McConnell, Advanced Energy Industries</i>	Asia 2 <b>F</b>	<b>FIN 7</b>
	Overcoming role design challenges in a shared service center model <i>Jason Glantz, Ernst &amp; Young</i>	Asia 5 <b>G</b>	<b>GRC 2</b>
	Innovations in SAP ERP Financials: 2010 and beyond <i>Hendrik Vordenbäumen, SAP AG (repeat session)</i>	Europe 1 <b>F</b>	<b>FIN 9</b>
<b>4:00 pm – 5:15 pm HR Breakout Sessions</b>			
	Case study: How and why Vistaprint implemented a custom interface between its SAP system and ADP payroll software <i>Lynn Ferreira, Vistaprint</i>	Australia 3	<b>HR 4</b>
	A detailed look at the new overpayment recovery process functionality from SAP <i>Kirt Bankston, RowSix</i>	Northern Hemisphere E-3	<b>HR 4</b>
	Insider discussion forum: Proven methods for securing and protecting your HR environment <i>Greg Robinette, Robinette Industries and Consulting</i>	Northern Hemisphere E-4	
	Expert guidance for choosing and leveraging the right performance management template <i>Jon Jenkins, EPI-USE</i>	Southern Hemisphere I	<b>HR 2</b>
	Optimized workforce process management with SAP ERP HCM processes and forms <i>Michael Bonrat, SAP AG</i>	Southern Hemisphere III	<b>HR 3</b>
<b>5:30 pm – 6:45 pm Experts Roundtables</b>		Northern Hemisphere A-4	

THURSDAY




# FRIDAY, MARCH 19

		LOCATION	TRACK
7:30 am – 3:00 pm Registration		Convention Foyer	
7:30 am – 8:30 am Continental Breakfast		Pacific Hall C	
8:30 am – 9:45 am Financials and GRC Breakout Sessions			
bus	Case study: How Urban Outfitters improved forecasting and reporting in just two months <i>Janice Milley and Debra Ward, Urban Outfitters (repeat session)</i>	Americas Seminar Room <b>F</b>	FIN 3
fin	Proven practices for designing an end-to-end product cost model <i>Cyril Johannes, Alta Via Consulting</i>	Australia 3 <b>F</b>	FIN 2
reg	The IFRS impact on project accounting, revenue recognition, leases, and fixed assets <i>Kent Bettisworth, BETTISWORTH &amp; ASSOCIATES</i>	Northern Hemisphere A-4 <b>F G</b>	FIN 5 GRC 6
aud	10 key principles to build a world-class governance program <i>Bhavesh Bhagat, EnCrisp (session repeated on Friday at 2:00 pm)</i>	Southern Hemisphere II <b>F G</b>	FIN 9 GRC 1
man	Best practices for building a sustainable enterprise risk management program <i>Gururaj Deshpande, Greenlight Technologies</i>	Southern Hemisphere V <b>G</b>	GRC 1
com	Optimize your accounts payable processes with SAP's invoice management solution <i>Thomas Walker, Open Text and Ralf Ille, SAP AG</i>	Asia 1 <b>F</b>	FIN 4
fin	Case study: How Endeca Technologies implemented SAP ERP 6.0 to automate revenue recognition <i>Dan Schnock, Endeca Technologies</i>	Asia 2 <b>F</b>	FIN 7
acc	Best practices to reduce your accounts payable backlog by 50% in less than six months <i>Sanjib Mukherjee, Deloitte Consulting</i>	Asia 5 <b>F</b>	FIN 1
bus	Strategies to embed carbon and sustainability management best practices across your enterprise <i>Jim Davis, SAP</i>	Europe 1 <b>G</b>	GRC 1
8:30 am – 9:45 am HR Breakout Sessions			
per	How to keep up with the latest market trends in salaries using SAP functionality for job pricing <i>Luke Switkowski, Exaserv</i>	Northern Hemisphere E-4	HR 1
per	Advanced techniques for building a custom suite of organizational management relationships, objects, and evaluation paths <i>Greg Robinette, Robinette Industries and Consulting</i>	Southern Hemisphere I	HR 6

FRIDAY

# FRIDAY, MARCH 19, CONTINUED











## 8:30 am – 9:45 am Breakout Sessions, continued

		LOCATION	TRACK
	Make better and faster decisions about your talent pipeline and successor rankings with the SAP Talent Visualization application by Nakisa <i>Christoph Dobiasz, SAP AG (session repeated on Friday at 11:30 am)</i>	Southern Hemisphere III	HR 2
	HR Expert Live: Speed up configuration by using a manual transport of configuration table entries <i>Clay Molinari, C&amp;C Savant</i>	Southern Hemisphere IV	HR 4
			





## 9:45 am – 10:00 am Refreshment Break

Northern Hemisphere Foyer

## 10:00 am – 11:15 am Financials and GRC Breakout Sessions






	Tips for building more effective planning layouts and reports <i>Anupam Gupta, The Principal Consulting</i>	Americas Seminar Room	FIN 3
		<b>F</b>	
	Tips and tricks to survive your next audit quickly and painlessly <i>Steve Biskie, ERP Audit Solutions</i>	Northern Hemisphere A-4	FIN 10 GRC 5
		<b>F G</b>	
	Best practices for building workflows to approve user access to your SAP system <i>Peter Fitzsimmons, su53solutions</i>	Southern Hemisphere I	GRC 2
		<b>G</b>	
	Undocumented tips for calculating asset depreciation <i>Nathan Genez, Serio Consulting</i>	Southern Hemisphere II	FIN 1
		<b>F</b>	
	Financials Expert Live: Profit center reorganization is a snap with new functions in SAP enhancement package 5 <i>Janet Salmon, SAP</i>	Southern Hemisphere IV	FIN 6
			<b>F</b>
	Case study: Why and how Waters Corporation globally rolled out SAP BusinessObjects Access Control to clean up roles and improve controls <i>Susan Holleran and Rhonda Doherty, Waters Corporation</i>	Asia 1	GRC 3
		<b>G</b>	
	Case study: Key drivers behind the Pennsylvania State System of Higher Education's SAP ERP upgrade <i>Christopher Bowling, PA State System of Higher Education</i>	Asia 2	FIN 7
		<b>F</b>	
	Techniques to merge identity management and compliance activities <i>Chris Radkowski, SAP</i>	Asia 5	GRC 2
		<b>G</b>	
	Modeling time-dependent relationships in SAP NetWeaver Business Warehouse and SAP BusinessObjects Planning and Consolidation <i>Jens Koerner, SAP</i>	Europe 1	FIN 8
		<b>F</b>	

**10:00 am – 11:15 am**  
**HR Breakout Sessions**

	Strategies to properly secure employee and manager self-service applications <i>Jacob Crane, EPI-USE America</i>	Australia 3	HR 3
	Best practices for achieving a higher return on your investment in SAP ERP HCM <i>Kellie Fitzpatrick, Symphony Management Consulting</i>	Northern Hemisphere E-4	HR 1
	Best practices for building and maintaining an HR data and document management strategy <i>Jim Malfetti, Brandywine Data Management Group</i>	Southern Hemisphere III	HR 6
	Customer panel: Achieving excellence and innovation in your SAP initiatives for talent management – Lessons learned from three unique projects <i>Moderator: Doug D. Whittle, Whittle Consulting Group; Panelists: Susan Lyttle, Steel Technologies; Suzanne Best, MassMutual; and Venita Simcock, IDEXX Laboratories</i>	Southern Hemisphere V	HR 2

<b>11:15 am – 11:30 am</b> <b>Refreshment Break</b>	Northern Hemisphere Foyer
--	---------------------------





**11:30 am – 12:45 pm**  
**Financials and GRC Breakout Sessions**

	Expert guidelines to better use material ledger functionality for parallel valuation and actual costing <i>Paul Ovigele, Ovigele Consulting</i>	Americas Seminar Room	FIN 2
	The benefits of using starter kits in the transition of financial consolidation and reporting systems to IFRS <i>Karol Bliznak, SAP AG</i>	Northern Hemisphere A-4	FIN 5 GRC 6
	Tips and techniques to develop a cross-functional view of overhead using the activity-based costing component within SAP <i>Samir Tank, Novartis Pharmaceuticals Corporation</i>	Southern Hemisphere I	FIN 2
	Options and strategies to streamline and automate your electronic invoicing and payment processes <i>Alex Joseph, SAP and Steve Sprague, Crossgate (session repeated on Friday at 2:00 pm)</i>	Southern Hemisphere II	FIN 4
	Insider discussion forum: Segregation of duties and access controls <i>Vinod Nanu and Brian Ocampo, Ernst &amp; Young</i>	Southern Hemisphere IV	G





**FRIDAY**

# FRIDAY, MARCH 19, CONTINUED

## 11:30 am – 12:45 pm Breakout Sessions, continued

		LOCATION	TRACK
	A comprehensive guide to measuring compliance program effectiveness using data quality metrics <i>Jason McClain, Deloitte &amp; Touche</i>	Asia 1 <b>G</b>	GRC 2
	Strategies for improving your organization's management of supply chain risk and supplier performance <i>Padmini Ranganathan and Dave Anderson, SAP</i>	Asia 2 <b>G</b>	GRC 7
	How to align strategy with risk management to meet corporate objectives <i>Malcolm Faulkner, SAP BusinessObjects</i>	Asia 5 <b>F G</b>	FIN 9 GRC 1
	Integrating risk management techniques into an SAP implementation or upgrade <i>Mark Whittenberg, Ernst &amp; Young</i>	Europe 1 <b>G</b>	GRC 3




## 11:30 am – 12:45 pm HR Breakout Sessions

	Manage enterprise learning strategies and reduce costs with SAP Enterprise Learning <i>Prashanth Padmanabhan, SAP Labs</i>	Australia 3	HR 2
	Insider discussion forum: Real-world lessons to deploy and optimize employee and manager self-service applications <i>Jeremy Masters, Worklogix</i>	Northern Hemisphere E-4	
	The talent management operating model – a strategic framework for understanding and meeting your organization's talent needs <i>Tauna Jecmen, Accenture</i>	Southern Hemisphere III	HR 2
	Make better and faster decisions about your talent pipeline and successor rankings with the SAP Talent Visualization application by Nakisa <i>Christoph Dobiasz, SAP AG (repeat session)</i>	Southern Hemisphere V	HR 2

## 12:45 pm – 2:00 pm Lunch

Pacific Hall C

## 2:00 pm – 3:15 pm Financials and GRC Breakout Sessions

	Best practices for SAP security role design and remediation <i>James Roeske, Savera Systems (repeat session)</i>	Americas Seminar Room <b>G</b>	GRC 2
	10 key principles to build a world-class governance program <i>Bhavesh Bhagat, EnCrisp (repeat session)</i>	Southern Hemisphere I <b>F G</b>	FIN 9 GRC 1
	Case study: How Petrobras stabilizes and controls the cost of multiple compliance programs <i>Alfred Bacon, Petrobras (repeat session)</i>	Southern Hemisphere II <b>G</b>	GRC 1

**2:00 pm – 3:15 pm Breakout Sessions, continued****LOCATION****TRACK**

<b>reg</b>	Understand the major implications of an IFRS project within your SAP ERP financial and reporting landscape <i>Gary Fullmer and Bruce Cameron, Ernst &amp; Young (repeat session)</i>	Asia 1 <b>F G</b>	<b>FIN 5</b> <b>GRC 6</b>
<b>acc</b>	Options and strategies for using SAP General Ledger to meet your reporting requirements <i>Thomas Yoder, on behalf of SAP America (repeat session)</i>	Asia 2 <b>F G</b>	<b>FIN 6</b> <b>GRC 3</b>
<b>man</b>	Options and strategies to streamline and automate your electronic invoicing and payment processes <i>Alex Joseph, SAP and Steve Sprague, Crossgate (repeat session)</i>	Asia 5 <b>F</b>	<b>FIN 4</b>

**2:00 pm – 3:15 pm  
HR Breakout Sessions**

<b>per</b>	Case study: Lessons learned from Microsoft's innovative global SAP E-Recruiting project <i>Lay San Poh; Kyle Johnson; and Raghu Konda, Microsoft Corporation (repeat session)</i>	Australia 3	<b>HR 2</b>
<b>per</b>	Case study: Lessons from the National University of Singapore's self-service customization project <i>Kir Chern Loh, National University of Singapore (repeat session)</i>	Europe 1	<b>HR 3</b>
<b>per</b>	Case study: How AspireHR enhanced employee growth and internal succession <i>Todd Middlemis, AspireHR (repeat session)</i>	Southern Hemisphere III	<b>HR 2</b>
<b>per</b>	Case study: Best practices from IDEXX Laboratories' global rollout of SAP ERP HCM <i>Venita Simcock and Justin Weyand, IDEXX Laboratories (repeat session)</i>	Southern Hemisphere V	<b>HR 1</b>

**3:15 pm  
Conference Concludes**

## **NETWORKING RIBBONS**

Attach industry ribbons to your conference badge and use them to find specific counterparts who are attending the conference. Visit the registration desk for more information.

## **EVENING RECEPTIONS**

After the sessions on Tuesday and Wednesday, join hundreds of your peers at our evening receptions. It's a chance to have discussions with the speakers, trade experiences in a casual setting with the people who fight the same battles you do every day, and visit the Solutions Showcase.

## **HR EXPERT, FINANCIALS EXPERT AND GRC EXPERT LIVE SESSIONS**

This new forum offers attendees the opportunity to meet leading authors from *HR Expert*, *Financials Expert*, and *GRC Expert* and discuss topics from recent articles. These sessions are part of the main conference schedule. See your Conference Guide for more information.

## **EXHIBIT HALL LAST CALL**

Take advantage of this final opportunity to visit with our sponsors and exhibitors to get a first-hand look at cutting-edge products and new functionality. This is your last chance to see demos and talk with expert developers, consultants, and SAP product managers.

## **INSIDER DISCUSSION FORUMS**

These forums are informal, interactive get-togethers where SAP customers with similar interests, projects, and challenges can gather to talk about specific topics. Each topic will be facilitated by a subject-matter expert. See the Conference Guide for a complete listing and schedule.

## **ASK-THE-EXPERTS**

Pull up a chair in the Ask-the-Experts area of the Solutions Showcase during our Tuesday and Wednesday evening receptions and spend one-on-one time with the top experts. See your Conference Guide for a complete listing of experts.

## **EXPERTS ROUNDTABLES**

Sponsored by the SAPexpert knowledgebases, you will hear directly from WIS Publishing about how you can leverage its educational resources to get more from your investment in SAP technologies. After this presentation, join us for light hors d'oeuvres and cocktails while you pull up a chair and spend some quality time with the experts as you pick their brains and get specific answers to your toughest questions. Don't miss this final opportunity to interact with some of the event's top experts.